



THE  
BAILEY'S HOTEL  
LONDON

## Accessibility Guide

The Bailey's Hotel London Kensington  
140 Gloucester Road, London  
SW7 4QH

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**Entrance to The Bugis Singapore Restaurant**

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# Our Hotel

Inspiring British heritage, The Bailey's Hotel London Kensington is a charming spot in the heart of fashionable South Kensington. You'll feel at home in the Victorian grandeur of our redbrick townhouse, just moments away from Knightsbridge and popular attractions such as the Natural History Museum and Royal Albert Hall.

With a history as beguiling as the five-story staircase and impressive décor, this characterful South Kensington hotel will make you wish walls could talk. During your stay, dine at the famous Bugis Singapore Restaurant, an upscale restaurant, set on the ground floor of the elegant Bailey's Hotel, celebrating authentic Singaporean dishes influenced by Malaysian and Chinese cuisines.

## Why you'll love staying with us

- Stylish boutique rooms that are welcoming and chic, with a focus on British craftsmanship
- Spacious family rooms available
- Unlimited, high-speed multi-device Wi-Fi
- Nearby Millennium Conference Centre for larger events
- 24-hour front desk



A fusion of British and Singaporean heritage in the heart of Kensington





Frontage and main entrance on Courtfield Road

## Welcome

This accessibility guide is designed to provide important information for all guests planning to stay at The Bailey's Hotel or use our facilities. We have taken care to consider the needs of guests with various impairments, including those related to mobility, vision, hearing, learning disabilities, and other hidden impairments.

At Bailey's Hotel, our goal is to ensure that everyone—whether they have mobility challenges, visual or hearing impairments, learning or mental health disabilities, or use assistive devices such as wheelchairs, canes, or crutches—receives equal treatment and tailored support according to their needs.

We encourage you to inform us of any special needs or disabilities you may have so we can meet your personal requirements. Our specially trained team members are here to assist guests with disabilities. In compliance with current Fire Safety regulations, it is crucial that anyone with visual or hearing impairments notifies us when booking, so we can implement the appropriate safety measures during your stay.

## Entrances to the hotel

The Bailey's Hotel has one main entrance located on Courtfield Road.

Guests with disabilities can access the hotel through a separate entrance located at the back of the building on Harrington Gardens. This entrance is designed to accommodate wheelchairs and those with mobility issues and is 800mm wide.



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# Getting here: Public Transport

## By Tube:

Nearest Tube Station: **Gloucester Road** (Zone 1).

Piccadilly

District

Circle

The Bailey's Hotel London is conveniently located directly opposite Gloucester Road Tube Station, making it easily accessible via the London Underground.

## From Heathrow Airport:

Take the Piccadilly Line directly from Heathrow Airport (Terminals 2, 3, 4, or 5) towards Central London.

Arrive at Gloucester Road Station (approx. 40–45 minutes).

Exit the station, and you will find The Bailey's Hotel London directly across the road.

## From Gatwick Airport:

Take the Gatwick Express train to London Victoria Station (approx. 30 minutes).

From Victoria, take the District Line (Westbound) directly to Gloucester Road Station (approx. 10 minutes).

Exit the station, and the hotel is located directly opposite.

## From London King's Cross / St. Pancras International:

Take the Piccadilly Line (Westbound) from King's Cross St Pancras to Gloucester Road Station (approx. 15 minutes).

The hotel is directly opposite the station.

## By Bus:

Several bus routes serve the Gloucester Road area. Buses 49, 74, and 430 stop nearby.

Arrive at the Gloucester Road Station bus stop, and the hotel is just across the road.

## By Taxi:

The hotel is accessible via major routes such as the A4/Cromwell Road.

# Getting here: Walking and Car

## By Foot:

If you are already in the South Kensington area, the hotel is a short 5–10 minute walk.

Head towards Gloucester Road Tube Station, and you'll find the hotel directly opposite the station entrance.

## By Car:

Please note that parking in Central London can be limited and subject to charges. Contact the hotel in advance for parking options.

### Parking:

There is secure underground parking at the Millennium Hotel Gloucester Road next door.

### EV Charging Points Nearby:

We understand some guests might require EV charging points due to their car type, please find below some exact addresses below to find these.

- 13 Harrington Gardens SW7 4LT (**0.1 miles** from the hotel)
- Ashburn Place, SW7 4DN (**0.1 miles** from the hotel)
- 37 Stanhope Gardens, SW7 5QY (**0.2 miles** from the hotel)

We encourage you to use Zapmap (<https://www.zap-map.com/live/>) to find more locations if these ones are not available.



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# Reception and Lobby

The entrance of reception does have some steps, therefore there is a secondary entrance to the rear of the hotel, which is also wheelchair accessible.

If you have any questions, there are concierges and staff available at hand 24 hours a day.



At reception, you will also find a hearing loop (HL) which is a special type of sound system for use by people with hearing aids. Ask for assistance from our Front Office team and they will be able to provide the hearing loop to you.

## Lobby lift:

There are a total of 3 lifts, and each lift has the following features :

- The lift door is 800 mm wide.
- The lift is 800mm wide. The lift is 2500 mm deep.
- The lift says the floor number on each floor.
- The lift shows the floor number, at each floor.

There is also access to the hotel floors via a stairwell.



Lobby area





Bailey's bar

## Dining

Meet our F&B Manager, Christopher Bowen, who leads our fantastic Bar and Restaurant team, a group of highly skilled and trained individuals who are able to provide assistance to guests with disabilities.

Our bar and restaurant are wheelchair accessible through a separate entrance, and we also offer table service as well as takeaways.

The Bailey's team is well equipped to support you and meet your dietary requirements. We cater for vegetarian, gluten free (coeliac), lactose-free (dairy free), nut free, vegan, kosher, and halal specific diets.

We look forward to welcoming you to our Bar and Restaurant to enjoy some exotic hospitality.



### **Bailey's Bar:**

Available everyday 7am-11pm.

For a classic cocktail in a timeless bar, Bailey's Bar in South Kensington is an ideal choice whether it's to raise a glass to a successful business meeting or a quiet drink with a friend. You can watch one of our skilled mixologists conjure up a cocktail to your taste from a bar stool or watch the world go by over a wine or beer from a cosy table by the windows.

The high ceilings, chandeliers and panelled wood contribute to the sophisticated space. Treat yourself to our signature cocktail 'The Bailey's' which is every bit as indulgent as you might imagine.



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# The Bugis Singapore Restaurant

Available everyday 12pm-11pm.

Bugis Street, one of Singapore's most popular shopping districts, was named after the legendary seafaring merchants from the island of Sulawesi. These maritime people were regarded as master shipbuilders who travelled across the seas of the Indonesian archipelago collecting everything from sandalwood to spices, exotic feathers and even gold, to sell at faraway lands such as Singapore.

Following a flamboyant history, Bugis Street was transformed in the mid '90s with widened streets, modern shopping centres and conserved colonial shop houses. Nowadays, it is still frequented by tourists and locals alike. Visitors revel in its street lined stalls featuring traditional and contemporary artefacts, and eclectic street food. This thriving marketplace, with the history of the Bugis spice trade, influences the aromatic and specialized dishes prepared at Bugis Street Brasserie.

Over the years, its popularity and reputation grew. In 2021 it moved to its new location at The Bailey's Hotel London and as of July 2023, the restaurant has now re-branded as The Bugis Singapore Restaurant and offers the following amenities:

- In-room dining available
- 24 hour Room Service available from outside
- Restaurant open for Breakfast, Lunch and Dinner
- Separate entrance to our Bar and Restaurant is available for guests with disabilities, designed to accommodate wheelchairs and those with mobility issues.



The Bugis Singapore Restaurant





'The Rear Window' conference suite

## Conference Facilities

Ideally located on the ground floor, our discreet, high-spec conference suite, The Rear Window is wheelchair accessible through a separate entrance. The meeting space can hold 16 attendees in U-shape and 18 in boardroom-style, making it ideal meeting room in South Kensington for team meetings or presentations. It also works well for cocktail parties and film screenings as it can accommodate up to 26 guests for a reception or theatre-style event.

The Rear Window is named after one of the legendary director Alfred Hitchcock's films as he used to be a frequent visitor to the hotel.



This includes a 65-inch High Definition (HD) Smart TV with Chromecast technology that allows you to easily stream audio and visual content from your mobile or laptop to the TV. Dedicated Wi-Fi, solely for your event, makes sure your meeting runs smoothly with no interruptions.

For larger meetings, our Millennium Conference Centre next door has direct access from The Bailey's Hotel London Kensington. The Millennium Conference Centre has 26 meeting and function rooms of different sizes which can be reconfigured to accommodate your needs.



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# Additional Information

## Getting around outside:

There is an outside Patio area that contains seating and pods.

## Accessible Washroom:

A designated accessible toilet is available on the ground floor, close to the lobby for the convenience of guests with disabilities.

## Customer Care Support:

All guests with limited mobility are asked on arrival to complete a Personal Emergency Evacuation Plan (PEEPS) to ensure they are assisted during an emergency. This information is then transferred to our Duty Manager Station (next to the fire panel) and stored in order of check out date.

- Staff are available 24 hours a day.
- All guest areas within the hotel are fitted with an audible fire alarm system, which is tested on a weekly basis and is documented.

# Contact

## For any accessibility enquiries, contact:

Telephone: +44 (0) 20 7373 6000

Email: [concierge.baileys@millenniumhotels.co.uk](mailto:concierge.baileys@millenniumhotels.co.uk)

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